

Consumer and Carer Consultative Committee

Central Gippsland Health Service has a number of support and advisory groups, including the Consumer and Carer Consultative Committee.

The role of the Committee is to provide a link between Central Gippsland Health Service and the community consumers and carers to make sure services meet community expectations. To help meet these aims the Committee liaises between the general community and Health Service executives to support the planning, provision and evaluation of the organisation's services.

Reporting lines of the Committee

The committee minutes are reported to the Chief Executive Officer and then on to the Central Gippsland Health Service Board of Management.

Who are the members of the Committee?

Community members committed to representing the views of health and community service consumers and carers. The current members include: Harry Hua (Chairperson), Cheryl Coughlan, Jim McLeod, Tom Fox, Alan Murray (Vice Chairperson) and Ken Hills.

The CGHS Chief Executive Officer and Executive Team attend meetings.

The Consumer and Carer Consultative Committee:

- Discusses matters raised with the aim of finding solutions.
- Raises issues of broad concern for the community. This Committee deals with the "big picture" issues, for example:
 - Reviewing signage at the Health Service, and
 - Issues of access for clients.
- For individuals who have more specific concerns about their recent experiences, these are important and can be dealt with through the organisation's complaint processes. For more information about this, please contact the Director of Community Services.

CGHS will:

- Listen to the Committee's issues and respond accordingly.
- Provide organisation updates, which members can then take back to the community.
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Who can you contact?

- If you would like to discuss an issue with a member of the Consumer and Carer Consultative Committee or
- If you would like more information about becoming a member of the Consumer and Carer Consultative Committee.

Please contact:

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